

Corporate Director Adult Social Care Report	
Reason for Report	In the Budget Monitoring Report to Cabinet on 11 September 2019, the Corporate Director Adult Social Care was “requested to set out in the 2019/20 Budget Monitoring Report for second quarter the steps being taken to ensure the integrity of the data within the MOSAIC Case Management System. This report to include the progress made in developing the functionality of the MOSAIC system in order that payments and billing are automated and robust financial forecasts can be generated.” This report is a further progress report following a report appended to the Quarter Two Budget Monitoring Report presented to Cabinet on 13 th November 2019.
Summary of Issues and Actions Taken	<p>Significant progress has been made in the programme of work to ensure timely receipt of income from people who pay for their adult social care services. This has included implementation of recommendations from of an end to end review of adult social care financial processes; development of the MOSAIC system and improving data integrity and accuracy.</p> <p>At Quarter 3, the year end projection for income is £21,769,000 which is 1.4% above the budget of £21,470,000. This is in line with the increases in care placements and packages which are being reported in Quarter 3. These increases have led to a projected overspend of £1,075,000 in relation to the costs of care for older people who are frail and/or have nursing needs, dementia or physical disabilities. The increases are in large part due to the need to respond in urgent situations to the high volume of older people being admitted to local hospitals since the beginning of November 2019.</p> <p>There is an agreed schedule of work which is being implemented to improve how the MOSAIC system functions and interfaces with other systems so that financial accounting and analysis functions can be delivered in a comprehensive and timely way. There is particular issue in relation to the interface between the MOSAIC system and the Council’s payment system, Oracle FUSION, which must be resolved in order for accountants to be able to produce required datasets and interrogate payments made to providers of social care. Options for resolving this issue are still being explored.</p>
Next Steps	<ol style="list-style-type: none"> Options will be implemented to enable the production of financial data from the MOSAIC and ORACLE fusion systems which will facilitate timely interrogation and reconciliation of payments to providers and packages of care.